

Top Reasons to Choose Pronto

- 1) Strong Texas brand awareness
- 2) Multi-line products
- 3) In-house claims handling
- 4) Stable rates. Real time rating, Interfacing with quick quote/ITC
- 5) 7 days a week MGA support system
- 6) Dually Pickups, 1 ton and under
- 7) Scaling Commissions
- 8) No late or reinstatement fees
- 9) No need to fax documents at the point of sale
- 10) TX drivers license not required (subject to surcharge)
- 11) EFT from check or savings accounts, Visa, Master Card or Discover
- 12) Prior Insurance Discount available with proof

Contact a Representative near you.

1. Roland Garza (south Texas)
361-739-1204
2. Mickie Cobb (west Texas, north Texas)
806-786-5121
3. Jorge Villalpando (north Texas)
214-666-8191
4. Ivanoi Soto (east Texas)
832-677-5480
5. Rayne Smith (central Texas)
210-268-6735

**We make selling insurance,
convenient, easy and Pronto.**

PRONTO 
INSURANCE

Join Pronto and Stand Out



PRONTO 
INSURANCE

About Us

Mission Statement

Provide peace of mind to the value focused consumer through convenient insurance and financial products.

Vision:

Become the industry leader by making Pronto products a reality for all.

Pronto Insurance is an insurance and financial service provider headquartered in Brownsville.

- Since our foundation in 1997, we have been committed to providing high value insurance products and financial services with competitive pricing, superior claims handling and excellent customer service.
- Pronto maintains its strong hold in the insurance market through its captive agencies, independent agents and franchise locations.

Independent Agent Division

Our Independent Agent division is highly competitive throughout the state. We offer a non-credit-scored personal auto program, a competitive commission structure and a real time policy insurance software.

Support:

Our in house claims and underwriting departments help to facilitate the needs of our growing customer base.

Claims:

The claims department is comprised of adjusters who are licensed by the department of insurance.

Our home office is located in Brownsville, TX and our largest satellite office is located in San Antonio, TX.

We are completely Texas based and are well equipped to handle the claims of our customers. Our goal is to process claims in a timely manner, provide the highest level of customer service, while maintain a loss ratio that surpasses the company's standard.

Underwriting

The Underwriting department strives to provide excellent customer service and support while helping to ensure that the right premium is charged for the corresponding risk. Our Underwriting staff is trained to assist with any questions about a policy, coverage or the GA system. The department is also available to take credit card payments by phone. To ensure maximum support, the department is available during normal agency hours of operations.

Monday – Friday: 7:30 a.m. to 9:00 p.m. (CST) and Saturday: 7:30am – 7:00 pm.



Our Products

- Auto Liability
- Physical Damage
(Comprehensive & Collision coverage)
- Uninsured/ Underinsured Motorist
(UM/UIM) coverage
- Personal Injury Protection (PIP) coverage
- Rental & Towing Coverage
- Roadside Assistance
- Home Owner's Policies
- Mexico Insurance
- Homeowners Insurance
- Income Tax Filing Services
- Income Tax Filing Services
- Rev Prepaid Debit Cards

Benefits:

- 1, 3, 6 month policy options
- Competitive Rates
- Low payment plan option
- EFT & Paid in Full Discount
- Renewal Discount
- Multi-car Discount
- Transfer Discount
- Bilingual staff
- Local staff ready to assist you
- In-house claims service
- No Credit Scoring
- No Bank Account required
- Accept out of state / foreign licenses
(w/ surcharge)
- Driver exclusions for spouses
and household members available

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